



OUTREACH & NAVIGATION

Guide to Serenity House Housing Resource Center (HRC)

The Housing Resource Center at Serenity House is the state-designated entry point for Coordinated Entry services in Clallam County. They are the first stop on the journey toward improving the quality of your housing situation. Through a system known as Coordinated Entry, housing specialists can determine what services each client is eligible for and put them in touch with the resources they need. Coordinated Entry personnel are also available to provide outreach or meet in the field with clients for whom transportation is a barrier. The HRC can be contacted by phone or in person:

2203 W 18th St. Port Angeles, WA

(360) 452-7224 ext. 1

Monday-Friday: 9:00 a.m. to 5:00 p.m.

You will need to schedule an intake appointment with a housing case manager. Appointments are typically 30-60 minutes, during which you will be asked a series of questions to determine your eligibility for various housing assistance programs. Your housing case manager can help you find funding to cover move-in costs or rental assistance, and sometimes both. They do not provide funding for rental application fees.

Your housing case manager cannot help you FIND housing, but they are a great resource to help you identify realty companies, private landlords, and/or mobile parks that are willing to accept funding through rental assistance programs.

Keep in mind that the housing market is tough right now! Consider submitting rental applications to a few Housing Resource Center-approved realtors to streamline your house hunt, but be sure to check how long the recipient will keep your application on file. You can always call local realtors directly. It's also a good idea to diversify your search through social media, realty websites, Zillow, Apartments.com, Redfin, and Craigslist.org.

In addition, Serenity House has two permanent supportive housing programs – Sunbelt Apartments and Maloney Heights – as well as an emergency family shelter and a night-by-night adult shelter.

If rental application fees are a financial burden, here are some resources that may be able to help:

St. Vincent De Paul: (360) 457-5804

Call and leave a voicemail with your name, phone number, and what you need (specific dollar amounts are helpful).

Example: “Hello, my name is _____. I need help paying the application fee for a rental I am hoping to get into. The cost is \$_____. If this is something you can help with, please call me at _____. Thank you for your time.”

MANNA: (360) 457-3954

This organization operates much like St. Vincent De Paul. They can help with emergency funding, such as rental fee applications for people who are unhoused or in unstable housing situations. MANNA only operates on Thursdays, so depending on the time of your call, expect to hear back the following Thursday. Leave a voicemail with your name, your need, and your contact information.